

# Would you like to contribute to improvement in oral and facial surgery?



## Quality and Outcomes in Oral and Maxillofacial Surgery – QOMS

### Patient Information Leaflet

Version: 2.2      Date: April 2021

Please read the information in this leaflet carefully. It explains who we are, what we are doing, how your information will be treated and how we guarantee your confidentiality and anonymity rights.

#### Why was I given this leaflet?

The British Association of Oral and Maxillofacial Surgeons (BAOMS) has developed a project called 'Quality and Outcomes in Oral and Maxillofacial Surgery' (QOMS). This project seeks to measure and improve the quality of care in oral and maxillofacial surgery.

The hospital where you are having your operation is participating to QOMS.

#### How does the use of my information help patients?

By producing and comparing information on the quality of care received by patients in each participating hospitals, we will be able to learn from best practice outcomes to ensure that we continue to develop our practice to optimise the quality of treatment we provide.

#### What would taking part involve?

You don't have to do anything to take part. Your surgeon will give us details about you, your surgery and your recovery directly from your medical record.

#### Why does QOMS need my personal details?

- To identify the same patients across the different hospital databases, we need to have some personal details in order to get the right information. This is why we need to gather personal details including your CHI or hospital number, date of birth, gender, and postcode.
- To produce a detailed and accurate picture of the surgical care patients have received and their outcomes (such as readmission to hospital, complications and change in people's condition).
- To make sure that, when considering outcomes from different hospitals, the project is comparing similar patients.

#### What will happen to my information?

Your information will be gathered and stored on secure computers managed by the Barts CRUK Centre at Queen Mary University of London (BCC, QMUL). Access to your information will be restricted to your clinical team and a limited number of approved members from QMUL and the QOMS team. No identifiable information will be shared outside of these organisations.

#### Is my information safe?

Yes. Very strict rules and secure systems and procedures are in place to make sure that your information is kept safe. They all comply with the General Data Protection Regulation (GDPR) and other UK data protection laws. The team looking after your data in London will keep checking those rules are followed and make changes as necessary. This will keep your data secure over the lifetime of the project.

**How long will QOMS last?**

The QOMS audits started in September 2022 and is on-going. Your information will be kept for 4 years. After that, it will either be anonymised (i.e. CHI number, date of birth and postcode will be removed) or all of the information about your treatment will be deleted.

**Why haven't I been asked for permission to use my information?**

The NHS Scotland Public Benefit and Privacy Panel for Health and Social Care (HSC-PBPP) is an NHS Scotland scrutiny panel with delegated authority from NHS Scotland Board Chief Executives to scrutinise and approve the secondary use of NHS Scotland data for purposes other than direct care, which includes audit.

The HSC-PBPP has approved data collection without patient's consent for QOMS. However, your rights to be informed and to object to the processing of your data remain unchanged. That is why you were given this leaflet and project posters are displayed in the hospital and available on our website. You were not approached directly as we aim not to ask about this project at a distressing time for the patients and their families.

**Can I not be included in QOMS?**

Yes. Participation is totally voluntary. If at any time you decide that you no longer want your data to be included in QOMS, please inform your surgical team or email the QOMS team with "Request to opt-out" in the subject line. Your information will then be erased from the project.

**Who is organising and funding this project?**

This project is led by the British Association of Oral and Maxillofacial Surgeons, which is a registered charity (Registered Charity no: 1062067). The Association is responsible for looking after your information and using it properly. It is also paying the costs of the project.

**Who has reviewed this initiative?**

Two patient representatives sit on the QOMS Steering Committee and have helped design the project from the start. Before your surgeons have been allowed to take part in the project, it has been evaluated and approved by the Greater Glasgow and Clyde Health Board to make sure your data is safe and secure and that all regulations are being followed.

**What if there is a problem?**

You have the right to make a complaint to the Information Commissioner's Office (ICO). This is the supervisory authority in the UK, which makes sure data protection law is followed. If you are worried about the way your personal data is being handled you can contact the Information Commissioners Office via telephone (0303 123 1113) or email (W: <https://ico.org.uk/concerns/>).

**Finding out more**

If you would like further information or have any questions, please contact the QOMS Project Team:

BAOMS | Royal College of Surgeons of England, 35/43 Lincoln's Inn Fields, London WC2A 3PE | Tel: +44(0) 207 405 8074 | E: [qoms@baoms.org.uk](mailto:qoms@baoms.org.uk) | W: <https://bit.ly/qoms-at-baoms>

**Local Contact:**

Tracey Peterson QOMS Audit Facilitator Greater Glasgow and Clyde Health Board

Tel: 0141 201 2842 [tracey.peterson@ggc.scot.nhs.uk](mailto:tracey.peterson@ggc.scot.nhs.uk)

Mr Jeremy McMahon Consultant Surgeon and QOMS Project Lead Greater Glasgow and Clyde Health Board

[Jeremy.mcmahon@ggc.scot.nhs.uk](mailto:Jeremy.mcmahon@ggc.scot.nhs.uk)